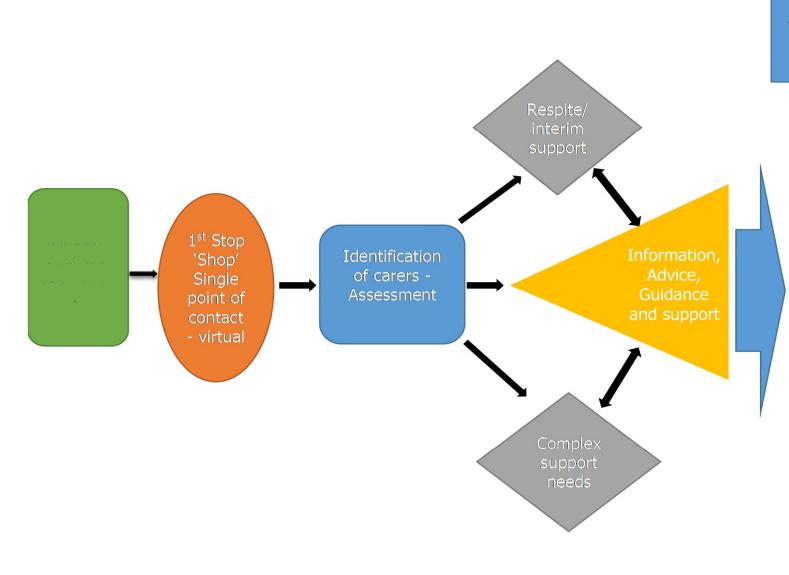
# MANCHESTER CARERS SERVICES REVIEW AND STRATEGIC APPROACH TO DEVELOPING AN OUR MANCHESTER CARER FRIENDLY CITY

Lynne Stafford Chief Executive Gaddum Centre
on behalf of
Manchester Carers Network





### **Carers' Voices**



Neighbourhood/ community Support organisations/ groups

Money/ benefits advice

Training & Development

Carer friendly communities /neighbourhoods

Specific support
Mental Health
LGBT
LD
BAME
Elder parents

Coaching Peer support mentoring

#### Our Manchester Carers Network Service.

#### **Engagement and Consultation with Carers**

- Identification
- Information and advice
- Assessment
- Support
- Universal support
- Tailored support





. . .

Primary Care Staff

**Pharmacies** 

Dentists

Opticians

VCSE organisations

Libraries

Faith Sector

Police

Ambulance staff

Hairdressers

Any others?

YELLOW CARD

**Identifies Carer** 

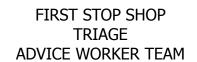
Completed & returned in SAE to '1st Stop Shop'

Inclusion on GP Carers register to access primary care carers' support.

Tear off portion given to carer for follow up if needed.

1<sup>st</sup> stop shop – single point of access

Triage to assess and refer to meet individual



INFORMATION ADVICE GUIDANCE Email Post Website

ASSESSMENT 3 conversations Personalisation budgets CRISIS Emergency card Just in case Respite SPECIFIC SUPPORT Mental Health Learning Difficulties Parent carers BAME LGBTQ







## Our Manchester Carers Network Service for an Our Manchester Carer Friendly City.

Thank you for listening

Any questions?



